## PRESS RELEASE

## Munich, January 2016

# All WOLFFs just one click away – new WOLFF *Link* portal for efficient fleet management

Munich – January 2016. Even more user-friendly, faster and reliable. The new version of the fleet management system WOLFF Link makes it even easier for customers to access operating and maintenance data of their WOLFF cranes from anywhere in the world, whether they are in the office or on the road.

Have a quick virtual look at your WOLFF cranes on your smartphone while on the way to the next meeting; keep an eye on the WOLFF cranes in London and New York from the office in Munich – the new WOLFF *Link* portal makes it possible. Once registered, customers can login through any standard internet browser, both from stationary and mobile devices, such as smartphones or tablets. In comparison to the previous version, no additional software is required. Customers can now access all available crane data around the clock: from model type and year of manufacture, to shut-down and operating times, load movements, wind speeds, and error notifications.

All the new cranes have been equipped with the necessary modem router since mid-February 2014, and the necessary SIM card is provided as standard since September 2015. All that customers have to do now is to acquire the license for the worldwide mobile phone contract and register their crane on the internet portal. Older models can be retrofitted with a conversion kit on request. WOLFFKRAN already fit its own rental fleet of around 750 cranes with this system in 2014.

## Up to date technology from the industry's leader of the pack

From a data processing point of view, the cranes are located in a VPN (virtual private network), a closed and secure area in the Internet. WOLFF Link controls the exchange of data with the crane controls (PLC) and makes the data available in the WOLFF Link portal, which customers can access with a password. The WOLFF Link Service Team enters the customers' cranes and primary user only once. Thereafter, customers can grant further access to the data to other people in their company. They can divide the crane fleet into subgroups, for example, by construction site, region or branches and then determine the permission setting for the various user groups, whereby they alone decide who can see which data.

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Even WOLFFKRAN staff can only access specific data with the authorization of the customers.

The "AutoCall" function of WOLFF Link is worth a special mention. In case of crane malfunction, the system automatically sends an email directly to the users defined by the customer and, on request, also directly to the WOLFFKRAN service team. The customer does not need to be logged into the website at this point. "Our technicians can now identify a possible error remotely even more effectively, initiate the appropriate measures immediately and solve the issue faster," explains Andreas Wagner, Head of Electrical Engineering at WOLFFKRAN. "This minimizes downtime, reduces effort and costs for us and the customer, and improves the reliability, availability and service-life-cycle of the cranes. Customers can check at any time, whether their fleets are working trouble-free and efficiently," says Wagner.

"WOLFFKRAN was the first manufacturer to set up the modern remote data transmission system for cranes in the 1990s," says Gerd Tiedtke, Product Manager at WOLFFKRAN. "With the current version of WOLFF *Link* we have successfully updated the system to the digital age and can therefore offer our customers an even higher standard of service and greater reliability for our cranes."

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With a tradition spanning over 150 years, WOLFFKRAN is one of the leading manufacturers and rental companies of high-quality tower cranes in Central and Eastern Europe, the Middle East, North America, Australia and Hong Kong. The rental fleet comprises more than 750 WOLFF cranes worldwide. Its headquarters are in Zug, Switzerland and it has manufacturing sites in Heilbronn and Luckau, Germany, as well as international subsidiaries around the world. It employs a global workforce of approx. 800 people.